

# RECYCLING BUSINESS ASSISTANCE GUIDE FOR THE NORTHEAST STATES Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, & Vermont

Updated April 2019



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#### **INTRODUCTION**

The *Recycling Business Assistance Guide* is a comprehensive compendium of resources available to start-up and expanding recycling businesses in the 11 northeast states: Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, and Vermont.

The *Guide* provides state specific contact and program information about grant and loan fund programs, tax incentive programs, sources of technical support, and other resources for assisting recycling businesses.

The topic headings are:

- Primary resources
- Grant & loan funding programs or grant, tax incentive, & loan funding programs
- Technical assistance for recycling businesses
- General business assistance
- Disaster debris management
- Waste reduction & reuse resources

Each listing includes a contact name, address, phone, email, and web address (when available).

In addition, there is a complete list of the recycling industry trade associations with hyperlinks to their websites.

For more information, or to offer a correction or addition, contact the Northeast Recycling Council at <a href="mailto:info@nerc.org">info@nerc.org</a>.

#### CONNECTICUT

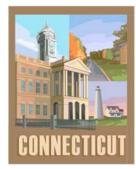
#### **PRIMARY RESOURCES**

Connecticut Department of Energy & Environmental Protection (CT DEEP)

Contact: Chris Nelson

79 Elm Street

Hartford, CT 06106-5127 Phone: (860) 424-3366



<u>CONNSTEP</u> offers manufacturers on-site technical assistance, conducts detailed assessments, outlines potential solutions, identifies/reviews and manages external service providers, and coordinates opportunities to defray client costs. CONNSTEP specializes in business assessments, information technologies, environmental management, lean manufacturing, product design and development, quality systems, and supplier development.

**Email** 

Phone: (800) 266-6672

#### **GRANT & LOAN FUNDING PROGRAMS**

**CT DEEP** has no financing sources specifically earmarked for recycling businesses, but refers to the information below for CT Department of Economic and Community Development regarding programs available for all businesses.

**RecycleCT** occasionally offers <u>Innovation Grants</u> for which businesses can apply.

The Connecticut Department of Economic and Community Development (CT CECD) Funding Opportunities include direct funding from the Department of Economic and Community Development and Connecticut Innovations. In addition, there is a network of local and regional revolving loan funds across the state to assist businesses with their financing needs.

The <u>Small Business Express Program (EXP)</u> provides loans and grants to Connecticut's small business to spur job creation and growth.

#### **Financing Partners**

- <u>Connecticut Innovations (CI)</u> Stimulating high-tech growth in Connecticut
- <u>Community Economic Development Fund (CEDF)</u> Loans and technical assistance to small businesses, and grants to community organizations for economic development projects
- <u>Community Investment Corporation</u> Provides financial expertise and practical guidance to small business entrepreneurs in Connecticut

#### Contacts:

• General: (860) 270-8000

Office of Business and Industry Development: (860) 270-8215

Office of Small Business Affairs: (860) 270-8215

Office of Brownfield Remediation and Development: (860) 270-8155

**Email** 

#### **Small Business Financial Assistance**

Growing businesses need capital, and no state realizes and responds to that need better than Connecticut. Whether the financing requirement is an equity investment, capital purchase or working capital, there is a multitude of financing programs available to support businesses large and small.

State programs include direct funding from the Department of Economic and Community Development (DECD), Connecticut Development Authority (CDA) and Connecticut Innovations (CI). In addition, there is a network of local and regional revolving loan funds across the state to assist businesses with financing needs.

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<u>Community Economic Development Fund (CEDF)</u> provides loans and technical assistance to small businesses.

<u>Community Capital Fund</u> promotes economic development and reinvestment in the Greater Bridgeport area by facilitating the flow of capital and expertise into economic development projects that benefit low- and moderate-income people.

Hartford Economic Development Corporation (HEDCO) & Greater Hartford Business Development Center (GHBDC) work in tandem to stimulate economic development in the Hartford Metropolitan Area. Their partnership is aimed at achieving broad-based economic growth and providing small businesses throughout the region with alternative financing.

<u>Middlesex County Revitalization Commission</u> is focused on the revitalization of manufacturing and commercial districts of Middlesex County. Their Revolving Loan Fund is designed to encourage business growth that results in the retention or creation of jobs in the region.

**Northeast Connecticut Economic Alliance** provides loans and business development resources to both existing and startup manufacturing and service companies in northeastern Connecticut.

The <u>Small Business Administration (SBA)</u> provides <u>Financial Assistance</u>. SBA's investment programs, business loan programs, disaster loan programs, and bonding for contractors help start, run, and grow businesses. Contact: <u>Connecticut District Office</u> Phone: (860) 240-4700

<u>Southeastern Connecticut Enterprise Region (seCTer)</u> is a public-private regional economic development agency serving the towns of New London County. It administers several loan programs and can also assist with marketing and business development.

<u>Waterbury Development Corporation (WDC)</u>'s Business Growth Group is focused on serving Waterbury's business clientele at all stages of the business cycle. It can provide one-on-one business support as well financial assistance.

#### **TAXES & BUSINESS INCENTIVES**

The <u>Connecticut Department of Economic and Community Development (CT DECD)</u> offers a competitive set of <u>tax incentives</u> to assist businesses.

#### **TECHNICAL ASSISTANCE FOR RECYCLING BUSINESSES**

The CT DEEP website for business recycling technical assistance can be found at <a href="Business Recycling Assistance">Business Recycling Assistance</a>. CT DEEP's Office of the Ombudsman assists businesses in understanding the environmental permitting process and coordinates and expedites permit applications for new and expanding businesses. It also works with the Department of Economic and Community Development (DECD) and other state agencies in outreach efforts to new and expanding businesses, coordinates with the <a href="Small Business Assistance Program">Small Business Assistance Program</a> to help small businesses understand and comply with regulatory requirements, and provides training and public outreach to business and industry.

<u>COMPASS (Hazardous Waste Compliance Assistance Program)</u> was created by CT DEEP and offers Connecticut businesses and industries information and site-specific assistance to facilitate the CT DEEP permit approval process.

Phone: (888) 424-4193

Other DEEP online resources:

**DEEP main Recycling** 

**DEEP Recycling Means Jobs** 

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote and support the recycling industry. It offers individual technical assistance, as well as a <u>website</u> that has dozens of resources and documents useful to the reuse, recycling, and composting industries.

<u>Email</u>

Phone: (802) 254-3636

See Regional Resources for additional listings.

#### **GENERAL BUSINESS ASSISTANCE**

The <u>Environmental Business Council Connecticut Chapter</u> provides businesses in targeted areas of the state with waste reviews and assistance with issues relating to recycling and reducing waste.

Contact information

The Connecticut Department of Economic and Community Development (DECD) offer general business assistance.

**Email** 

Phone: (860) 270-8000

#### **DISASTER DEBRIS MANAGEMENT**

#### **State of Connecticut Disaster Debris Management Preparedness**

The State has prepared two primary documents that cover natural disaster and related state-wide level response and operations: The State Natural Disaster Plan, 2009 and the State Disaster Debris Management Plan, June 2013 (Annex to the State Natural Disaster Plan). Strategies for the cleanup of debris are presented in both of these Plans.

- The State Disaster Debris Management Plan, June 2013 (Annex to the State Natural Disaster Plan)
- The <u>State Concept of Operations Plan (ConOps) for Disaster Debris Management, Activation and Use of</u> the State Debris Removal and Monitoring Contracts

See Regional Resources for additional listings.

#### **WASTE REDUCTION & REUSE RESOURCES**

**Connecticut Recyclers Coalition** 

The **Habitat for Humanity** has several affiliates serving Connecticut.

<u>Urbanminers</u> (Hamden, New Haven County) provides cutting edge, environmentally smart services in the areas of building deconstruction and materials salvage to residential property owners and commercial enterprises regionally.

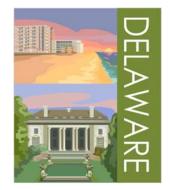
<u>Email</u>

Phone: (203) 287-0852

#### **DELAWARE**

# PRIMARY RESOURCES Delaware Prosperity Partnership

Kurt Foreman, CEO Phone: (302) 576-6586



# <u>Department of Natural Resources and Environmental Control Office of Planning and Compliance Assistance</u> (DNREC)

Michelle Jacobs, Small Business Ombudsman

Phone: (302) 739-9069

#### **Delaware Solid Waste Authority (DSWA)**

Michael D. Parkowski, Chief of Business and Government Services

Phone: (302) 739-5361

# **Delaware Manufacturing Extension Partnership (DE MEP)**

Rustyn Stoops, Executive Director

Phone: (302) 283-3130

#### **GRANT, TAX INCENTIVE, & LOAN FUNDING PROGRAMS**

#### **Delaware Prosperity Partnership**

Delaware's General Assembly created this public-private partnership in 2017. It works locally, regionally, nationally, and internationally as the State's lead resource to attract, retain and grow business.

Curt Foreman, CEO Phone: (302) 576-6586

#### **Recycling Public Advisory Council (RPAC)**

RPAC advises the Delaware Department of Natural Resources and Environmental Control (DNREC) on recycling grant and loan development, and selection of recipients.

Adam Schlachter, DNREC Phone: (302) 739-9403

<u>Service Corps of Retired Executives (SCORE)</u> is a non-profit association dedicated to entrepreneur education and the formation, growth, and success of small businesses nationwide. Working and retired executives and business owners donate their time and expertise as volunteer business counselors and provide confidential counseling and mentoring free of charge. Services include assistance with business plan preparation, financing, recordkeeping, and problem solving.

#### **Delaware SCORE**

1105 Market Street, Lobby level, Suite 02 Wilmington, DE 19801 Phone: (302) 433-6843

Contact | Request a mentor

The <u>Small Business Administration (SBA)</u> provides <u>financial assistance</u>. SBA's investment programs, business loan programs, disaster loan programs, and bonding for contractors help start, run, and grow businesses. <u>Wilmington</u>, <u>DE District Office Phone</u>: (302) 573-6294

See Regional Resources for additional listings.

#### **TECHNICAL ASSISTANCE FOR RECYCLING BUSINESSES**

<u>DNREC</u> and <u>DSWA</u> provide businesses with information about various recycled commodities. The <u>NERC</u> <u>website</u> lists staff contacts by commodities.

<u>Delaware Manufacturing Extension Partnership (DE MEP)</u> offers Delaware manufacturers a variety of public seminars and workshops as well as confidential management assistance to identify, transfer, and implement best practices. DE MEP specializes in lean manufacturing, quality management, and driving revenue growth. Rustyn Stoops

Phone: (302) 283-3131

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote and support the recycling industry. It offers individual technical assistance, as well as a <u>website</u> that has dozens of resources and documents useful to the reuse, recycling, and composting industries.

<u>Email</u>

Phone: (802) 254-3636

See Regional Resources for additional listings.

#### **GENERAL BUSINESS ASSISTANCE**

#### **Delaware Prosperity Partnership**

Delaware's General Assembly created this public-private partnership in 2017. It works locally, regionally, nationally, and internationally as the State's lead resource to attract, retain and grow business.

Curt Foreman, CEO

Phone: (302) 576-6586

The <u>Small Business Administration (SBA)</u> provides a wide range of business assistance, including technical assistance. For more information, visit the <u>SBA programs and services webpage</u>.

Wilmington District Office phone: (302) 573-6294

The <u>Small Business Development Center (SBDC)</u> offers one-stop assistance to individuals and small businesses by providing a wide variety of information and guidance from their central and easily accessible branch locations. The SBDC is designed to deliver up-to-date counseling, training, and technical assistance on all aspects of small business management. SBDC services include, but are not limited to, assisting small businesses with financing and organizational issues, marketing, production, engineering and technical problems, and feasibility studies.

**Delaware SBDC** 

Phone: (302) 573-6294

#### **WASTE REDUCTION & REUSE RESOURCES**

See Regional Resources for listings.

#### **MAINE**

#### **PRIMARY RESOURCES**

**Maine Department of Environmental Protection (ME DEP)** 

Megan Mansfield Pryor, Environmental Specialist

Division of Materials Management

Maine Department of Environmental Protection 17 State House Station

Augusta, Maine 04333-0017

Phone: (207) 314-3357

Webpage

#### Bill Longfellow

Director of Innovation and Assistance

Maine Department of Environmental Protection Phone: (207) 287-2821

**Twitter RSS Feeds** Webpage



#### **Maine DEP Green Business Certification Program**

The Environmental Leader program is a self-guided process offered by Maine DEP as part of its Pollution Prevention program that encourages lodging facilities, restaurants and grocers to implement selected initiatives from those offered in the department developed workbook to achieve points toward certification. Points can be earned for practices such as adopting and posting an environmental policy, serving local food, using non-toxic chemicals for landscaping, installing energy-efficient equipment, creating a company environmental task force and educating patrons about the facility's green initiatives.

Please see individual certification sectors for green grocers, lodging, and green restaurants.

- Grocery
- Lodging
- Restaurant

Julie M. Churchill, Small Business Ombudsman Office of Innovation and Assistance Maine Department of Environmental Protection Phone: (207) 287-7881

Webpage

**Twitter RSS Feeds** 

Coastal Enterprises, Inc. (CEI) is a private, nonprofit Community Development Corporation and Community Development Financial Institution that provides financing and support for job-creating small businesses, natural resources industries, community facilities, and affordable housing.

Phone: (207) 504-5900 Staff directory Email

Environmental and Energy Technology Council of Maine (E2Tech) is a member-based organization comprised of businesses and organizations that seek to build Maine's environmental and energy technology economy and include renewable power companies, environmental engineers, emerging entrepreneurs, innovators and designers, as well as government agencies, educational institutions, and non-profit organizations and businesses that see the economic promise of clean tech for Maine. E2Tech membership is for organizations and individuals engaged in Maine's environmental and energy sectors interested in the growth of Maine's clean technology economy.

**Email** 

Maine Manufacturing Extension Partnership (MEP) "is a unique resource for manufacturing and its supply chain in Maine. We create opportunities for Maine's small and medium sized manufacturers, by helping them become more efficient, productive and globally competitive. We are an organization with a culture of innovation that leverages MEP resources in the application of new ideas to clients, products and processes in pursuit of profits."

<u>Email</u>

Phone: (207) 623-0680

The <u>Maine Resource Recovery Association (MRRA)</u> is a non-profit organization founded in 1984 with a goal to promote sustainable materials management in Maine by providing educational programs, materials brokering services, and planning tools to municipal and business managers and to solid waste professionals. MRRA offers technical assistance and support to municipalities and regional efforts.

**Email** 

Phone: (207) 942-6772

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote recycling market development. It offers technical assistance and support, and online resources that support reuse and recycling industries.

**Email** 

Phone: (802) 254-3636

See Regional Resources for additional listings.

#### **GRANT & LOAN FUNDING PROGRAMS**

<u>Coastal Enterprises, Inc. (CEI)</u> is a private, nonprofit Community Development Corporation and Community Development Financial Institution that provides financing and support for job-creating small businesses, natural resources industries, community facilities, and affordable housing.

<u>Staff directory</u>

<u>Finance Authority of Maine (FAME)</u> provides access to innovative financial solutions to help Maine citizens pursue business and higher education opportunities. In addition, its focus in the Business Division at FAME is to help businesses access capital to grow, expand and succeed; thus, creating new employment opportunities that will benefit the people and communities of Maine.

**Email** 

Phone: (207) 623-3263 or (800) 228-3734

<u>Maine Department of Economic & Community Development (DECD)</u> offers a wide range of funding assistance programs to businesses of most sizes and areas of expertise. From generous tax incentives, to finance assistance, and grants, the State of Maine strives to be a partner in long-term business growth and success. <u>See all that Maine has to offer</u>.

**Email** 

Phone: (207) 624-9800

The <u>Small Business Administration (SBA)</u> provides <u>financial assistance</u>. SBA's investment programs, business loan programs, disaster loan programs, and bonding for contractors help start, run, and grow businesses. <u>Maine District Office</u>

Phone: (207) 622-8551

#### **TAX INCENTIVES**

The Maine Department of Economic and Community Development offers a variety of tax incentives.

#### **TECHNICAL ASSISTANCE FOR RECYCLING BUSINESSES**

<u>Coastal Enterprises, Inc. (CEI)</u> offers a wide range of technical assistance to new and existing small businesses in Maine.

**Staff directory** 

<u>Efficiency Maine</u> can provide incentives, low-interest financing, training and free, independent technical advice to help you save energy and money.

<u>Email</u>

Phone: (866) 376-2463

#### **Environmental Business Council of New England (EBC)**

Daniel Moon, President/CEO Phone: (617) 262-4050

The <u>Maine Resource Recovery Association (MRRA)</u> is a non-profit organization founded in 1984 with a goal to promote sustainable materials management in Maine by providing educational programs, materials brokering services, and planning tools to municipal and business managers and to solid waste professionals. MRRA offers technical assistance and support to municipalities and regional efforts.

Phone: (207) 942-6772

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote recycling market development. It offers technical assistance and support, and online resources that support reuse and recycling industries.

**Email** 

Phone: (802) 254-3636

## Maine Department of Economic and Community Development's Office of Business Development is

dedicated to helping companies in Maine grow and prosper. Its goal is to create an energetic business climate that will expand Maine's economy, attract new businesses and create jobs and prosperity for our citizens. Email

The <u>Small Business Administration (SBA)</u> provides <u>financial assistance</u>. SBA's investment programs, business loan programs, disaster loan programs, and bonding for contractors help start, run, and grow businesses. <u>Maine District Office</u>

Phone: (207) 622-8551

See Regional Resources for additional listings.

#### **DISASTER DEBRIS MANAGEMENT**

Maine Department of Environmental Protection (ME DEP)

Eric Hamlin, Environmental Specialist

**Division of Materials Management** 

Maine Department of Environmental Protection

312 Canco Road

Portland, Maine 04103 Phone: (207) 822-6344

Webpage

#### Maine Emergency Management Agency

#### Maine Statewide Mutual Aid Agreement

See Regional Resources for additional listings.

#### **WASTE REDUCTION & REUSE RESOURCES**

<u>ALLTECH</u> Recycle & Reuse has a store in **Portland** that accepts donations of "gently used" equipment like wheelchairs, tub seats and safety accessories, standers, portable wheelchair ramps, walkers, etc. ALLTECH refurbishes items and makes them available to consumers at a much-reduced cost.

<u>Everyone's Resource Depot</u> is a non-profit resource center at the University of Maine at **Farmington** campus. ERD encourages recycling with a focus on getting the community involved with taking recycled goods to reuse in different, yet creative ways.

Furniture Friends is a furniture bank in Portland that distributes usable donated furniture to people in need.

<u>Habitat for Humanity ReStores</u> throughout Maine sell new and lightly used building materials, fixtures, furniture, appliances, tools, and other surplus items donated by individuals, contractors, and businesses to help fund the construction of Habitat homes.

- Bangor ReStore Bangor
- Hancock County HFH Ellsworth
- York County ReStore Kennebunk
- HFH of Greater Portland Portland
- Midcoast HFH Rockport
- HFH 7 Rivers Topsham
- Waterville ReStore Waterville

<u>Maine Building Materials Exchange</u> has a store in **Lisbon**. Anyone may donate new and reusable building materials or shop for affordable building materials. Low- and moderate-income individuals and families receive an additional discount.

<u>Maine Surplus Property Division</u> provides various mechanisms for the disposition of state surplus materials and equipment that are no longer needed by the state department that purchased them. This includes daily sales, property offered for bid, public sales, and public auctions. In addition, federal surplus property is obtained for donation to qualifying state, public, or non-profit organizations throughout Maine.

<u>Ruth's Reusable Resources</u> is a non-profit resource center (in Portland, Maine) for schools in **Southern and**<u>Central Maine</u>.

<u>PC's for Maine</u> – A non-profit program that accepts computer donations and provides computers and information to increase access to computers to individuals, families, schools and other non-profits. Located in **Searsport**, but serves Mainers from Kittery to Fort Kent.

<u>SHAREcenter</u> collects and distributes reusable items for the educational system through share center locations in **Lewiston-Auburn and Topsham**.

#### **MARYLAND**

#### **PRIMARY RESOURCES**

Maryland Department of the Environment Kaley Laleker, Acting Director
Land Management Administration
Maryland Department of the
Environment 1800 Washington
Boulevard, Suite 610
Baltimore, Maryland 21230-1719
Phone: (410) 537-3305



#### **GRANT & LOAN FUNDING PROGRAMS**

See Regional Resources listings.

#### **TAX INCENTIVES & GRANTS**

The Maryland Department of Commerce offers several tax incentive programs for businesses.

- Job Creation Tax Credit
- Enterprise Zone Tax Credits
- One Maryland Tax Credit
- Research and Development Tax Credit
- Regional Institution Strategic Enterprise (RISE) Zone Program
- Brownfields Tax Incentive

The Department also provides specialized financing and incentive resources for small businesses, veteranowned businesses and minority and women-owned businesses, offering assistance with a variety of needs including:

- Modernization of manufacturing equipment
- Land acquisition and infrastructure improvements
- Machinery and equipment purchase
- Development of commercial opportunities
- Financing for the economically disadvantaged Phone: (877) 821-0099

<u>Maryland Economic Adjustment Fund (MEAF)</u> assists business entities in the state with modernization of manufacturing operations, development of commercial applications for technology, and exploring and entering new markets.

<u>Military Personnel and Veteran-Owned Small Business Loan Program</u> offers no interest loans for businesses owned by military reservists, veterans, National Guard personnel and for small businesses that employ or are owned by such persons.

<u>Small, Minority and Women-Owned Business Account- Video Lottery Terminal Fund (VLT)</u> provides 1.5% of the proceeds from video lottery terminals (slots) for distribution in targeted areas surrounding select casinos. Allocations are divided between small, minority, and women-owned businesses located within a 10-mile radius of Maryland casinos and small, minority, and women-owned businesses located throughout Maryland.

<u>Maryland Small Business Development Fund Authority (MSBDFA)</u> provides financing for small businesses that are not able to qualify for financing from private lending institutions or owned by socially and economically disadvantaged persons.

<u>State Small Business Credit Initiative (SSBCI)</u> is a component of the federal Small Business Jobs Act of 2010 that provides direct funding for state credit enhancement programs. These funds must target an average borrower size of 500 employees or less and loans averaging \$5 million.

#### **TECHNICAL ASSISTANCE FOR RECYCLING BUSINESSES**

<u>Maryland Department of Commerce - Office of Small Business Resources</u> is committed to helping business owners locate the tools they need to sustain, grow and prosper helping business owners navigate a path through a variety of government programs, private organizations, community partnerships and business service providers. Services include:

- Navigating local, state and federal government regulations and processes
- Identifying and connecting to state and federal resources
- Understanding permit and license requirements
- Accessing state and federal financing programs and a host of other services

For general information, call (410) 767-6391 or download the Maryland Entrepreneur Resource Guide.

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote and support the recycling industry. It offers individual technical assistance, as well as a <u>website</u> that has dozens of resources and documents useful to the reuse, recycling, and composting industries.

Email

Phone: (802) 254-3636

See Regional Resources for additional listings.

#### **GENERAL BUSINESS ASSISTANCE**

<u>Maryland Department of Commerce - Office of Small Business Resources</u> is committed to helping business owners committed to helping business owners locate the tools they need to sustain, grow and prosper helping business owners navigate a path through a variety of government programs, private organizations, community partnerships and business service providers. Services include:

- Navigating local, state and federal government regulations and processes
- Identifying and connecting to state and federal resources
- Understanding permit and license requirements
- Accessing state and federal financing programs and a host of other services

For general information, call (410) 767-6391 or download the Maryland Entrepreneur Resource Guide.

<u>Maryland Department of General Services</u> provides information and a several programs for small and minority-owned businesses.

The Department's <u>"Greening Your Facility"</u> <u>website</u> contains links for informational resources, technical assistance, and recognition programs for sustainable business practices, as well as contact information for more assistance.

#### **Contact information**

The Small Business Development Center Network (SBDC) provides advice, counseling and support to entrepreneurs and small to mid-size businesses across the state. The network, a partnership between the U.S. Small Business Administration and the University of Maryland College Park, links private enterprise, government, higher education and local economic development organizations to provide management, training and technical assistance to Maryland's small businesses.

Five regional offices and 20 statewide locations counsel and train aspiring and existing small businesses to resolve organizational, financial, marketing, technical and regulatory issues.

- SBDC Headquarters University of Maryland
- <u>Corridor Region SBDC</u> University of Maryland: Prince George's, Montgomery, Baltimore City, Baltimore, Anne Arundel and Howard counties
- <u>Eastern Region SBDC</u> Salisbury State University: Kent, Queen Anne's, Caroline, Talbot, Dorchester, Somerset, Wicomico and Worcester counties
- Northern Region SBDC Harford Community College: Harford, Carroll and Cecil counties
- <u>Southern Maryland SBDC</u> St. Mary's, Calvert and Charles counties
- Western Maryland SBDC Garrett, Allegany, Washington and Frederick counties

#### SCORE

#### Mid-Shore SCORE

101 Marlboro Ave, Talbot County Chamber of Commerce Easton, MD 21601

Phone: (877) 572-0735

<u>Directions</u> | Contact | Request a mentor

#### **Upper Shore SCORE**

122 North Cross Street C/O Kent County Chamber of Commerce Chestertown, MD 21620

Phone: (410) 810-2969

Directions | Contact | Request a mentor

Southern Maryland SCORE 134 Holiday Court Suite 316

Annapolis, MD 21401 Phone: (410) 266-9553

<u>Directions</u> | Contact | Request a mentor

#### **Greater Baltimore SCORE**

10 South Howard Street, the City Crescent Bldg., 6th Floor Baltimore, MD 21201

Phone: (410) 962-2233

#### **WASTE REDUCTION & REUSE RESOURCES**

The Maryland Green Registry is a free program open to all businesses to assist them with waste reduction.

MDRecycles.org offers a directory of recycling businesses in Maryland that is organized by material type.

<u>WasteWise</u> is a free program that helps organizations and businesses apply sustainable materials management practices to reduce municipal and select industrial wastes. WasteWise participants can join as partners, endorsers, or both. Participants have the opportunity to receive awards and public recognition in publications, case studies, meetings and website listings. WasteWise assists in reducing purchasing and waste disposal costs and provides outreach, educational materials and free one-on-one technical assistance. In the recycling collection component of the WasteWise program, companies are encouraged to implement the first part of recycling by establishing, expanding, or improving on a program to collect recyclables.

**Luke Wolfgang** 

Phone: (215) 814-2913

#### **MASSACHUSETTS**

#### **PRIMARY RESOURCES**

Massachusetts Department of Environmental Protection (MassDEP)

Commercial Waste Reduction Program <u>John Fischer</u>, Branch Chief

One Winter Street Boston, MA 02108

Phone: (617) 292-5632



The <u>Recycling Works Program</u> provides information and technical assistance to help businesses and institutions waste less, and recycle and compost more. Contact the program to ask questions and request assistance.

<u>Find a Recycler</u> is a searchable database of recycling service providers, listed by material type.

<u>Email</u>

Phone: (888) 254-5525

#### **GRANT & LOAN FUNDING PROGRAMS**

The <u>Recycling Loan Fund</u>, administered by the <u>Business Development Corporation</u> on behalf of the MASSDEP, provides loans of \$50,000 to \$300,000 to Massachusetts recycling and reuse companies and to non-profits for any reasonable recycling purpose. Low-interest loans of up to \$500,000 can be provided for projects that involve food residuals.

Dave Harrington, Director Phone:

781-928-1117

The <u>Recycling Business Development Grants (RBDG)</u> program is intended to help Massachusetts recycling processors and manufacturers create sustainable markets for eligible materials, and to add value to municipal and business recycling efforts. Selected applicants will receive grant awards of between \$50,000 and \$400,000.

Only projects related to the list of eligible materials and activities will be funded. Eligible materials for the program are set for each grant cycle. Please consult the MassDEP web page for current application information, program requirements, and target materials.

Joshua Cook

(617) 292-5619

The <u>Small Business Administration (SBA)</u> provides a wide range of business assistance, including technical assistance. For more information, visit the <u>SBA programs and services webpage</u>. There are <u>a number of offices</u> in Massachusetts.

**Massachusetts District Office** 

Phone: (617) 565-5590

See Regional Resources for additional listings.

#### **TAX INCENTIVES**

The <u>Massachusetts Executive Office of Housing and Economic Development provides information on tax rules,</u> regulations, credits, and incentives.

#### **TECHNICAL ASSISTANCE**

<u>Environmental Business Council of New England (EBC)</u> <u>Daniel Moon</u>, President/CEO Phone: (617) 262-4050

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote and support the recycling industry. It offers individual technical assistance, as well as a <u>website</u> that has dozens of resources and documents useful to the reuse, recycling, and composting industries.

**Email** 

Phone: (802) 254-3636

#### **MassDEP**

#### **Business Assistance**

- Build & Operate a Recycling or Composting Business
- Commercial, Institutional & Agricultural Composting & Organics

Information about food waste diversion, facilities and infrastructure, data, and success stories.

- Waste Disposal Bans
- Construction and Demolition Debris

#### **Regulations and Policies**

Regulations & Standards

#### **Hazardous Waste Management**

<u>Massachusetts WasteWise</u> is a free voluntary business waste reduction program, helps businesses design their own solid waste reduction programs by providing technical assistance, publications, and national recognition for outstanding partners.

#### **RecyclingWorks in Massachusetts**

Phone: (888) 254-5525

<u>Massachusetts Manufacturing Extension Partnership (MassMEP)</u> assists in the transformation of an organization's growth. MassMEP assists in the successes of Massachusetts' manufacturing companies by providing real-world expertise in systematic continuous improvement, workforce strategies, sustainability, technology acceleration and global supply chain services.

Phone: (508) 831-7020

#### **GENERAL BUSINESS ASSISTANCE**

The <u>Business Resource Team (BRT)</u>, located at the Massachusetts Office of Business Development (MOBD) coordinates state resources to simplify the process for businesses using a formal network of partners. Partners provide a vast array of programs critical to business development—including site selection services, permitting assistance, financing options, workforce development, technology collaborations and tax incentives. MOBD is committed to assisting companies who want to locate, expand, grow, or maintain a presence in Massachusetts. Through nine offices and five industry specialists, MOBD works with companies and municipalities to help them take advantage of available economic incentive programs. To coordinate with MOBD and the BRT visit <a href="https://www.mass.gov/bizteam">www.mass.gov/bizteam</a>.

<u>Massachusetts Office of Business Development (MOBD)</u> is committed to job creation and retention, administers state and local tax incentive programs and helps companies navigate and obtain the technical, human, financial, and siting resources necessary to expand in and/or relocate to Massachusetts.

Contact by region

Phone: (617) 973-8600

The <u>Small Business Administration (SBA)</u> provides a wide range of business assistance, including technical assistance. For more information, visit the <u>SBA programs and services webpage</u>. There are <u>29 offices</u> in Massachusetts.

Massachusetts District Office Phone: (617) 565-5590

The <u>Small Business Development Center (SBDC)</u> offers one-stop assistance to individuals and small businesses by providing a wide variety of information and guidance from their central and easily accessible branch locations. The SBDC is designed to deliver up-to-date counseling, training, and technical assistance on all aspects of small business management. SBDC services include, but are not limited to, assisting small businesses with financing and organizational issues, marketing, production, engineering and technical problems, and feasibility studies.

MSBDC Network - State Office Phone: (413) 545-6301 Regional offices

See Regional Resources for additional listings.

#### **DISASTER DEBRIS MANAGEMENT**

Massachusetts All Hazards Disaster Debris Management Plan, Revised 2014
These documents are hosted on the website of the Massachusetts Emergency Management Agency.

- Final Plan
- Appendices

<u>Disaster Debris Management Planning: An Introduction for Local Government Officials, Massachusetts,</u> July 2014

Massachusetts Local Government Disaster Debris Management Plan Template, July 2014

Massachusetts Local Disaster Debris Management Plan Checklist, July 2014

#### Massachusetts Questions & Answers: Managing Waste Debris After an Emergency

See Regional Resources for additional listings.

#### **WASTE REDUCTION & REUSE RESOURCES**

<u>Boston ReStore, Inc.</u> collects donated building supplies and office furniture from homeowners and companies. Materials are made available to lower-income homeowners and non-profit organizations in Boston.

**Habitat for Humanity's ReStore network** – seven locations in Massachusetts collect new and previously owned furniture, building materials, appliances, home goods and more and sells them at reduced prices, with profits going to benefit Habitat's local initiatives.

- <u>Cape Cod</u> Yarmouth
- · Central Berkshire Pittsfield
- Greater Boston West Roxbury Greater Lowell Tyngsborough Greater Plymouth Carver
- <u>Metro West/Greater Worcester</u> Worcester <u>North Central</u> Leominster
- <u>EcoBuilding Bargains</u> accepts donations of quality but unwanted home improvement materials and sells at low prices in a retail setting in Springfield.

<u>Environmentally Preferable Purchasing (EPP) Program</u> of the Massachusetts Operational Services Division is responsible for coordinating the Commonwealth's efforts to increase state purchases of environmentally preferable products, including recycled-content products and other EPPs.

<u>Leading by Example Program</u> offers relevant guidance documents, policies, educational material, boilerplate language, and other relevant materials that may be helpful in establishing sustainability programs at facilities.

<u>Massachusetts Surplus Property Program</u>. Surplus property includes, but is not limited to, office equipment and furniture, clothing, vehicles, and building materials that exceed departmental need. Priority begins with state agencies and municipalities, but materials after time may be available to the public.

**Reuse Center at Boston Building Resources!** Based in **Boston** the Reuse Center accepts residential construction and demolition reusables, including over-runs. Materials are made available to low to moderate-income households at a reduced rate.

#### **NEW HAMPSHIRE**



#### **PRIMARY RESOURCES**

New Hampshire Department of Environmental Services (NH DES) Todd Moore, Administrator Solid Waste Management Bureau New Hampshire Department of Environmental Services 29 Hazen Drive Concord, NH 03302-0095 Phone: (603) 271-6467

Twitter Facebook

#### New Hampshire Department of Business & Economic Affairs (Division of Economic Development)

The NH Division of Economic Development serves as a single point of contact for business development and recruitment within New Hampshire. Its mission is to expand opportunities in New Hampshire through the attraction of new businesses and the retention and expansion of existing businesses. The division provides services including business assistance, relocation resources, government procurement, financing and export assistance.

Christopher Way, Deputy Director of Economic Development

Phone: (603) 271-2591

New Hampshire Manufacturing Extension Partnership (NH MEP) is able to leverage a vast array of public and private resources and services that are available to every manufacturing enterprise in the state. The nationwide system of MEP centers is linked through the U.S. Department of Commerce - National Institute of Standards and Technology (NIST), with the common goal to strengthen the global competitiveness of U.S. manufacturers.

**Email** 

Phone: (603) 226-3200

#### **TAX INCENTIVES & LOAN FUNDING PROGRAMS**

The New Hampshire Division of Economic Development provides information on tax incentives and loan funding opportunities.

#### **TECHNICAL ASSISTANCE**

NH DES Public Information & Permitting Unit helps to navigate the complexities of the environmental permitting process, DES can arrange a "pre-application meeting" for you to meet with representative(s) of the specific permit program(s) necessary for your project. Don't know what permits you need? Just fill out the pre-<u>application meeting request form</u> and it brings the right people to the table. This service is free of charge, too. Whether you are a homeowner looking for a wetlands permit, or a corporate owner constructing a new business complex that requires multiple permits, the Unit can arrange to bring together the appropriate permit staff from DES, as well as officials from other federal, state, and local agencies, as requested by the customer.

Online form Email

Phone: (603) 271-3306

#### **NH DES Business Assistance Programs**

- Engineer Pre-Qualification
- Environmental Leadership Initiative
- Environmental Management Systems
- Pollution Prevention Assistance for Businesses
- Small Business Technical Assistance Program & Ombudsman

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote and support the recycling industry. It offers individual technical assistance, as well as a <u>website</u> that has dozens of resources and documents useful to the reuse, recycling, and composting industries.

<u>Email</u>

Phone: (802) 254-3636

The <u>Northeast Resource Recovery Association (NRRA)</u> provides its member communities with cooperative marketing of recyclables, cooperative purchasing and education/technical assistance programs. NRRA offers similar services to businesses, on request.

**Email** 

Phone: (603) 736-4401

See Regional Resources for additional listings.

#### **GENERAL BUSINESS ASSISTANCE**

The <u>Business and Industry Association</u> is New Hampshire's state Chamber of Commerce and leading business advocate.

<u>Email</u>

Phone: (603) 224-5388

<u>New Hampshire Businesses for Social Responsibility (NHBSR)</u> builds and supports a network of businesses committed to adopting socially responsible business practices, recognizing that people, principles, and profits are inseparably linked.

Michelle Veasey, Executive Director

Phone: (603) 391-7437

The New Hampshire Small Business Development Center (NH SBDC) offers one stop assistance to individuals and small businesses by providing a wide variety of information and guidance from their central and easily accessible branch locations. The SBDC is designed to deliver up-to-date counseling, training and technical assistance on all aspects of small business management. SBDC services include, but are not limited to, assisting small businesses with financing and organizational issues, marketing, production, engineering and technical problems, and feasibility studies.

Phone: (603) 862-2200

<u>The U.S. Small Business Administration (SBA)</u> provides a wide range of business assistance, including technical assistance.

**New Hampshire District Office** 

Phone: (603) 225-1400

#### **DISASTER DEBRIS MANAGEMENT**

#### NH Department of Safety, Homeland Security and Emergency Management

Phone: (603) 271-2231 or (800) 852-3792 TTY/TDD Relay Services: (800) 735-2964

#### **New Hampshire Department of Environmental Services**

Information on asbestos removal, mold assessment and mold removal, household hazardous waste, and more.

Phone: (603) 271-3911

#### **New Hampshire Disaster Animal Response Team (NHDART)**

NHDART works with the State, municipalities, animal organizations and volunteer groups to help prepare for and provide animal disaster services.

**Email** 

Phone: (603) 271-6098

See Regional Resources for additional listings.

#### **WASTE REDUCTION & REUSE RESOURCES**

#### **New Hampshire Pollution Prevention Program**

The NHPPP is a free, confidential, non-enforcement, pollution prevention and compliance assistance program available to all NH businesses, institutions, municipalities and agencies. The NHPPP can assist you by visiting your facility or by phone or internet, provide technical assistance, forward product information, research process changes, assist with waste reduction, and answer regulatory questions.

**Email** 

Phone: (603) 271-6460

The <u>New Hampshire State Surplus</u> is open to the public, as well as state agencies cities, towns and schools. Hours of operation are Monday, Wednesday, and Friday 8:00 - 3:00.

#### **NEW JERSEY**

#### **PRIMARY RESOURCES**

#### New Jersey Department of Environmental Protection (NJ DEP)

Scott Brubaker

Deputy Director, NJDEP Division of Solid and Hazardous Waste 401 East State Street, P.O. Box 420 Trenton, NJ 08625

Phone: (609) 984-3438

#### **New Jersey Commission on Science and Technology (NJCST)**

Peter R. Reczek, Ph.D., Executive Director Phone: (609) 984-1671

<u>Email</u>

#### **New Jersey Economic Development Authority**

**Trenton Office** 

Phone: (609) 858-6700

**Newark Office** 

Phone: (973) 855-3450

#### **Business Action Center**

<u>Email</u>

Phone: (866) 534-7789

# New Jersey Manufacturing Extension Program (NJ MEP)

John W. Kennedy, Chief Executive Officer, New Jersey Institute of Technology Phone: (973) 998-9801

#### **GRANT & LOAN FUNDING PROGRAMS**

#### **Business Funding Incentive Resources, Public & Private**

This is a comprehensive spreadsheet (downloadable Excel file) that lists sources of potential funding from the public and private sectors, as well as technical assistance and other resources.

New Jersey Commission on Science & Technology (NJCST), working in conjunction with other state agencies, private organizations, and academic institutions, has developed several pioneering programs to assist New Jersey's technology entrepreneurs. Major programs include advanced technology centers, academic/industrial research and development, business incubators, technology loan funds, manufacturing extension, and general technology business assistance. NJCST programs include:

#### **Grants**

The Commission supports 12 <u>Technology Business Incubators</u> throughout the state. Incubators provide a professional business environment, administrative support and significant networking opportunities within the entrepreneurial community. According to the National Business Incubation Association, start-up companies in incubators have a higher success rate than those developing without the critical business assistance provided by incubators.

The Commission provides funding to New Jersey technology companies, in partnership with a New Jersey research university, company or institution for proof-of-concept research and development activities



necessary for commercialization of an identified technology. The <u>Edison Innovation R&D Fund</u>, formerly the Entrepreneurial Partnering Fund, promotes collaboration between universities and companies, increases the amount and value of intellectual property, provides early-stage financing and commercialization support and grows technology businesses in New Jersey.

Award Amount: \$100,000-\$500,000

**Small Business Innovation Research Bridge Grant Program**. The Commission provides grants to companies which have completed a SBIR Phase I award and are awaiting a SBIR Phase II from a federal agency to help bridge the funding gap that occurs. This **SBIR Bridge Grant** Program increases the success and maximizes the growth of small New Jersey companies in moving from Phase I to Phase II. Award Amount: \$50,000

Companies located in one of the twelve NJCST technology incubators can receive grants to assist emerging technology businesses achieve a critical milestone in their commercialization path. The <a href="Incubator Seed Fund">Incubator Seed Fund</a> <a href="Grant">Grant</a> support compliments the mentoring and business support provided by the incubators. Award Amount: \$20,000-\$50,000

#### **Initiatives**

**SBIR/STTR Training and Assistance**. The Commission offers a series of training sessions throughout the year to help entrepreneurs gain the necessary tools to successfully submit SBIR/STTR Phase I and Phase II proposals to one of the 11 federal agencies. **SBIR/STTR training** sessions focus on different agency solicitations and topics, and cost a nominal fee to attend. All New Jersey companies, entrepreneurs and students interested in the SBIR/STTR process are eligible and encouraged to attend.

The Commission's goal for <u>incubators</u> is to create successful new business which can stand on their own and generate high technology jobs in New Jersey. The Commission funds feasibility studies for groups interested in creating a new incubator. Completing a feasibility study is the first step in evaluating the potential for a new incubator.

Contact: New Jersey Commission on Science & Technology Phone: (609) 984-1671

The <u>Small Business Administration (SBA)</u> provides <u>financial assistance</u>. SBA's investment programs, business loan programs, disaster loan programs, and bonding for contractors help start, run, and grow businesses. There are 33 offices in New Jersey.

Contact: New Jersey District Office

Phone: (973) 645-2434

See Regional Resources for additional listings.

#### **TAX INCENTIVES**

**Employer Hiring Incentives** 

#### **Urban Enterprise Zone**

<u>New Jersey Business Action Center</u> - State of New Jersey Business Portal One-Stop Shop for Business. When you need professional help to launch, expand or relocate your business in New Jersey-or you could benefit from business consulting services for your small business-take action. Make one call to the NJ Business Action Center (BAC). They are your "one-stop" resource for everything you need to do business in New Jersey.

#### **TECHNICAL ASSISTANCE**

The <u>New Jersey Corporation for Advanced Technology (NJCAT)</u> is a private- public partnership that provides technology innovators with the technical, commercial, and regulatory assistance required bringing promising new ideas to market. In addition to responding to the needs of innovators, NJCAT also identifies demands for new technological systems and seek out innovators who can meet those demands.

If you would like more information on NJCAT, contact:

Dr. Richard S. Magee, Executive Director

Phone: (973) 879-3056

The NJ DEP recycling staff meet with entrepreneurs interested in starting recycling businesses in New Jersey and offers assistance with such issues as site selection, markets, and permitting. The NJ DEP also works with non-profit organizations to develop and promote sustainable business enterprises and implements a comprehensive educational and informational program to promote recycling and the purchase of recycled products in New Jersey.

Carlton Dudley NJDEP, Bureau of Planning and Licensing

Phone: (609) 984-4250

Karen Kloo NJDEP, Bureau of Recycling and Hazardous Waste Management

Phone: (609) 984-3438

Anthony Fontane NJDEP, Bureau of Solid Waste Permitting

Phone: (609) 292-9880

The <u>New Jersey WasteWise Business Network</u> is the New Jersey chapter of the USEPA's national WasteWise program, which is a program designed to help businesses and other organizations learn how waste reduction, recycling and recycled product procurement not only help the environment, but also their bottom line.

Members of the New Jersey WasteWise Business Network enjoy the following benefits:

- Educational and informative e-mail updates on recycling, waste reduction, recycled product procurement and related sustainability topics;
- Biannual educational meetings where you will learn how to:
  - o reduce waste and save money;
  - o increase recycling and reduce disposal costs; and
  - o expand your cost-effective purchase of recycled products;
- Networking opportunities;
- "The New Jersey WasteWise Bulletin" quarterly newsletters;
- Inclusion in special events;
- Positive publicity in the media; and
- Public relations gains.

Steven Rinaldi

Phone: (609) 633-0538

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote recycling market development. It offers individual technical assistance and support, as well as a <u>website</u> that has dozens of resources and documents useful to the reuse and recycling industries.

Email

Phone: (802) 254-3636

The <u>Sustainability Speaker Series (S3)</u> provides a forum to share ideas and strategies to expand social, environmental and economic sustainability within New Jersey. S3 brings together sustainability experts and NJ leaders from diverse sectors to discuss how organizations can incorporate sustainability into business decisions. All events are planned and managed by the Bureau of Energy and Sustainability.

Contact: Gina Gambacorto Phone: (609) 633-0538

See Regional Resources for additional listings.

#### **GENERAL BUSINESS ASSISTANCE**

The <u>Small Business Administration (SBA)</u> provides a wide range of business assistance, including technical assistance. For more information, visit the <u>SBA programs and services Webpage</u>. <u>New Jersey District Office</u> Two Gateway Center, 15th Floor Newark, NJ 07102

Phone: (973) 645-2434

The <u>Small Business Development Center (SBDC)</u> offers one-stop assistance to individuals and small businesses by providing a wide variety of information and guidance from their central and easily accessible branch locations. The SBDC is designed to deliver up-to-date counseling, training, and technical assistance on all aspects of small business management. SBDC services include, but are not limited to, assisting small businesses with financing and organizational issues, marketing, production, engineering and technical problems, and feasibility studies.

#### **New Jersey District Office**

Two Gateway Center, 15th Floor Newark, NJ 07102

Phone: (973) 645-2434

See Regional Resources for additional listings.

#### **DISASTER DEBRIS MANAGEMENT**

#### **New Jersey DEP Emergency Management**

In response to a growing need to efficiently coordinate the state's ability to respond to hazardous conditions and effectively integrate with our federal, state and local partners, the department has consolidated several groups into the emergency management section. The role of the emergency management section is to put into action the department's responsibilities, outlined in the Emergency Operating Plan of the State of New Jersey, and to continue to perform the ongoing duties of each individual unit. Emergency management is the department's link to the state's Emergency Operations & Planning Centers, Regional Response Team and Port Area Committees. The section is operational 24 hours a day, 7 days a week.

- Bureau of Emergency Response
- Bureau of Communication & Response Services
- The Environmental Equipment Service Center (EESC)
- Unexploded Ordinance

<u>Guidance Document: Dealing with Increased Waste Generation in the Aftermath of the April, 2007</u> <u>Nor'easter Storm</u>

New Jersey Dept. of Agriculture Emergency Preparedness for Pets and Animals

# **WASTE REDUCTION & REUSE RESOURCES**

The <u>Association of New Jersey Recyclers (ANJR)</u> is a non-profit organization comprised of professionals committed to environmental sustainability through sound resource management. ANJR supports this concept through workshops and educational events, professional development programs, publications, and legislative services.

Marie Kruzan, Executive Director Phone: (908) 722-7575

The <u>New Jersey WasteWise Business Network</u> encourages businesses and other organizations to recycle, reduce waste generation, and purchase recycled products.

Steve Rinaldi

Phone: (609) 633-0538

#### **NEW YORK**

# PRIMARY RESOURCES New York Business First

**Email** 

Phone: (800) STATE-NY

## Empire State Development Environmental Services Unit Email

Phone: (518) 292-5340



# New York State Department of Environmental Conservation (NYSDEC)

**Peter Pettit** 

Bureau of Waste Reduction & Recycling 625 Broadway, Ninth Floor Albany, NY 12233-7253

Phone: (518) 402-8706

# New York State Energy Research Development Authority (NYSERDA)

**Contact** 

#### **Regional Technology Development Centers (RTDC)**

#### **GRANT & LOAN FUNDING PROGRAMS**

<u>Empire State Development</u> provides a variety of assistance aimed at helping businesses; whether you are an <u>international</u> company looking to make a move or a <u>small business</u> owner wanting to access capital – ESD is here to help. It offers loans, grants and tax credits, as well as other financing and technical assistance, to support businesses and encourage their growth within New York State.

Through the <u>New York State Consolidated Funding Application (CFA)</u>, a single application for multiple sources of state funding, New York State is soliciting grant applications for funding to advance the priorities of the Regional Economic Development Councils (REDC).

The following programs are currently available through the CFA:

- Empire State Development Grant Funds (\$174 Million)
- Regional Council Capital Fund
- Empire State Economic Development Fund
- Urban and Community Development Program (\$4 million)
- Excelsior Jobs Tax Credits (\$70 M)
- Industrial Development Bond Cap (\$350 M)
- Environmental Investment Program

Program information is listed below. Refer to <a href="www.governor.ny.gov">www.governor.ny.gov</a> for announcements and updates on future funding opportunities through the CFA.

For more information, eligible applicants should visit <a href="http://regionalcouncils.ny.gov/">http://regionalcouncils.ny.gov/</a>, which includes contact information for the appropriate <a href="https://espionalcouncils.ny.gov/">ESD Regional Office</a> covering the project area.

<u>Environmental Finance Center at Syracuse University (EFC)</u> leverages more than 200 Syracuse Center of Excellence partners to connect local government officials and private organizations with technical assistance, assessment tools, and funding offered by their large network of collaborators and resources. EFC also provides professional training and community outreach to engage, educate, and enable communities to make change toward improved environmental infrastructure and quality of life.

Melissa Young, Program Manager

Phone: (315) 443-8488

NYSERDA provides financial and technical assistance to businesses and municipalities to promote investment in emerging technologies, energy efficiency, and environmental protection for the purpose of increasing the efficient use of energy, reducing operating costs, and increasing overall profitability. Other environmental programs include the New York \$mart Communities Program and Biomass Resources Program Kelly Tyler, Program Manager

**Economic Development & Community Outreach** 

Phone: (716) 842-1522, Ext. 3005

NYSP2I, the New York State Pollution Prevention Institute (NYSP2I) is a statewide research and technology transfer center funded by the New York State Department of Environmental Conservation. NYSP2I's goal is to provide full geographic coverage of P2 programs and services across the state. This is achieved through a number of mechanisms including strategic partnerships with the RTDCs, other technical assistance providers in the public and private sectors, universities and non-profit organizations

**Email** 

Phone: (585) 475-2512

The <u>Small Business Administration (SBA)</u> provides <u>financial assistance</u>. SBA's investment programs, business loan programs, disaster loan programs, and bonding for contractors help start, run, and grow businesses. There are <u>more than 120 offices</u> in New York State.

New York District Office Phone: (212) 264-4354

See Regional Resources for additional listings.

#### **TAX INCENTIVES**

**New York Economic Development Incentive Programs** 

#### **TECHNICAL ASSISTANCE**

New York State's Small Business Development Center (SBDC) has a network of 24 regional centers that offer free business counseling and training to New Yorkers who want to start a business or improve the performance of an existing business. According to SBDC, since 1984, these centers have helped over 300,000 businesses, helping them to invest over \$4 billion in the State's economy.

These centers are administered by the <u>U.S. Small Business Administration (SBA)</u>. You can also make an appointment for a counseling session with one of New York's Centers by calling (800) 732-SBDC within New York State or (518) 443-5398 outside New York State.

#### **Employment issues**

The <u>New York State Department of Labor</u> offers a <u>page for businesses</u> that provides information on the latest labor-related requirements, news for businesses and other resources such as forms and publications.

#### **Environmental issues**

The <u>New York State Department of Environmental Conservation (DEC)</u> offers <u>help for businesses</u>, including information on how to <u>"green" your business</u>. The <u>Small Business Environmental Assistance Program</u> run by the New York State Environmental Facilities Corporation (EFC) provides free technical assistance to small businesses to help them comply with federal or state air emission requirements.

**Empire State Development** and **NYS DEC** provide businesses with information about various recycled commodities. The NERC website lists staff contacts by commodities.

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote and support the recycling industry. It offers individual technical assistance, as well as a <u>website</u> that has dozens of resources and documents useful to the reuse, recycling, and composting industries.

Email

Phone: (802) 254-3636

See Regional Resources for additional listings.

# **DISASTER DEBRIS MANAGEMENT**

New York State Division of Homeland Security & Emergency Services, Office of Emergency Management

#### **New York State Storm Debris & Disposal Guidelines**

See Regional Resources for additional listings.

#### **WASTE REDUCTION & REUSE RESOURCES**

<u>Build It Green!</u> is a New York City warehouse is a non-profit retail outlet for reusable, environmentally-friendly, and low-cost building materials.

<u>Eastern Rensselaer County Community Warehouse (Hoosick Falls, New York)</u> The organization accepts donations of reusable goods (home and office furnishings, appliances, housewares, building materials, and more) from individuals, businesses, and institutions. The materials are re-sold, at low cost, to those who need them.

<u>Finger Lakes ReUse (Ithaca, New York)</u> is a nonprofit organization dedicated to helping our communities benefit from reuse by reducing waste, relieving poverty, and teaching job skills. Finger Lakes ReUse operates a <u>ReUse Center</u> in Ithaca, New York open to the public seven days a week (accepting and selling quality used furniture, salvaged and surplus building materials, housewares, and home electronics,) provides a <u>deconstruction service</u> as a green alternative to demolition, and runs a computer reuse program.

<u>Global Crisis Interventions</u> is an emergency and Disaster Relief Organization supporting charitable activities worldwide. GCI provides to the needy on daily basis. We focus our response on assisting victims of disaster, rebuilding disaster struck Medical Centers and Clinics in remote areas/developing countries affected by any kind of disaster worldwide. Our goal is to reduce children mortality rate, Health promotion, Disease

prevention through Health education, training, disaster relief and mitigation. By giving away your Surplus Medical Supplies & Equipment, and individual cash, GCI will continue to provide assistance to the victims in countries hit by disaster. Pick-up service for donations is currently available in New York.

<u>Email</u>

Phone: (347) 613-4442

# Materials for the Arts (New York City)

• Art materials • Computers • Furnishings • Office Equipment & Supplies

The New York State Association for Reduction, Reuse, and Recycling (NYSAR<sup>3</sup>) is New York's professional association dedicated exclusively to waste reduction, materials reuse, and recycling.

Phone: (518) 482-7395

New York State Surplus lists state and federal surplus property and auctions.

Nonprofit Technology Resources (NTR) serves low-income people in Philadelphia, Pennsylvania by recycling used computers, providing hands-on work experience, and assisting community-based service organizations to use computers in their work. It is the oldest computer service organization in the area devoted exclusively to nonprofit organizations and the people they serve. Call or email to request a pickup of a donation of 100 or more Pentium IV computers anywhere from New York City to Washington DC.

Email

Phone: (215) 564-6686

NYSAR<sup>3</sup>'s Organics Recycling and Composting Council is a group of NYSAR<sup>3</sup> members who share a common interest to promote an understanding of the importance of recovering food waste and other organics from the waste stream through policies and programs for a more sustainable use. For more information on the Organics Recycling and Composting Council, go to <a href="https://www.nysar3.org">www.nysar3.org</a>.

NYSAR<sup>3</sup>'s Buy Recycled Alliance of New York\_provides a forum to promote the manufacture, purchase and use of recycled-content, environmentally preferable products, and sustainable practices in all sectors of the economy. For more information, contact the NYSAR<sup>3</sup> Buy-Recycled Committee at www.nysar3.org.

#### **PENNSYLVANIA**

#### **PRIMARY RESOURCES**

<u>Pennsylvania Recycling Markets Center, Inc. (RMC)</u> is a Pennsylvania based non-profit corporation that serves to reduce barriers that lead to use of recycled materials in Pennsylvania. The RMC has strong skill sets in assistance for markets development, materials use, applied research, business assistance, and technical training.



Headquartered in Harrisburg, with satellite offices in Pittsburgh, the RMC has relationships with each assistance organization listed in this business assistance guide.

By contacting the Pennsylvania Recycling Markets Center, Inc., it can develop a go-to-market strategy for your use of recycled materials. It often serves as a consolidator of assistance, making your start-up the most time, cost, and assistance efficient. You are encouraged to contact the RMC, as your recycled materials concierge to Pennsylvania's assistance organizations. It is the "keystone" of Pennsylvania recycled materials and markets development.

Robert Bylone, Executive Director Penn State Harrisburg
777 West Harrisburg Pike, Third Floor Church Hall Middletown, PA 17057
Phone: (717) 948-6660

#### **RHODE ISLAND**

#### **PRIMARY RESOURCES**

#### **Rhode Island Resource Recovery Corporation (RIRRC)**

Jared Rhodes, Director of Policy and Program

65 Shun Pike

Johnston, RI 02919 Phone: (401) 228-3276

Website Facebook Twitter YouTube Instagram

## Polaris Manufacturing Extension Program (Polaris MEP)

Phone: (401) 270-8896

Email Website

#### **Environmental Business Council of New England (EBC)**

Daniel Moon, President/CEO Phone: (617) 262-4050

Website

#### **GRANT & LOAN FUNDING PROGRAMS**

<u>Small Business Administration (SBA)</u> provides <u>financial assistance</u>. SBA's investment programs, business loan programs, disaster loan programs, and bonding for contractors help start, run, and grow businesses. There are <u>10 offices</u> in Rhode Island.

Rhode Island District Office Phone: (401) 528-4561

Website

See Regional Resources for additional listings.

#### **TAX INCENTIVES**

The **Rhode Island Commerce Corporation** provides information on a variety of tax incentives.

#### **TECHNICAL ASSISTANCE**

<u>Rhode Island Resource Recovery Corporation</u> provides free technical assistance with waste reduction and recycling program implementation. RIRRC offers waste/recycling assessments and education and outreach to RI groups (businesses, government entities, schools, institutions, and housing communities).

Jared Rhodes, Director of Policy and Program

Tel: (401) 228-3276

**David Bordieri**, Waste Prevention Coordinator

Phone: (401) 942-1430 ext. 110

<u>Website</u> <u>Facebook</u> <u>Twitter</u> <u>YouTube</u> <u>Instagram</u>

The **Rhode Island Department of Environmental Management (RI DEM)** assists businesses and commercial property owners with navigation of the recycling regulations.

Alyson Brunelli, Sanitary Engineer

Phone: (401) 222-2797

**Email** 

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote and support the recycling industry. It offers individual technical assistance, as well as a <u>website</u> that has dozens of resources and documents useful to the reuse, recycling, and composting industries.

<u>Email</u>

Phone: (802) 254-3636

See Regional Resources for additional listings.

# **GENERAL BUSINESS ASSISTANCE**

**Rhode Island Commerce Corporation** 

<u>Email</u>

Phone: (401) 278-9100

<u>Service Corps of Retired Executives (SCORE)</u> is a non-profit association dedicated to entrepreneur education and the formation, growth, and success of small businesses nationwide. Working and retired executives and business owners donate their time and expertise as volunteer business counselors and provide confidential counseling and mentoring free of charge. Services include assistance with business plan preparation, financing, record keeping, and problem solving.

Rhode Island SCORE Phone: (401) 226-0077

**Email** 

<u>Small Business Administration (SBA)</u> provides <u>financial assistance</u>. SBA's investment programs, business loan programs, disaster loan programs, and bonding for contractors help start, run, and grow businesses. There are 10 offices in Rhode Island.

Rhode Island District Office Phone: (401) 528-4561

The <u>Small Business Development Center (SBDC)</u> offers one-stop assistance to individuals and small businesses by providing a wide variety of information and guidance from their central and easily accessible branch locations. The SBDC is designed to deliver up-to-date counseling, training, and technical assistance on all aspects of small business management. SBDC services include, but are not limited to, assisting small businesses with financing and organizational issues, marketing, production, engineering and technical problems, and feasibility studies.

Rhode Island Small Business Development Center Phone: (401) 874-7232

See Regional Resources for additional listings.

#### **DISASTER DEBRIS MANAGEMENT**

**State of Rhode Island Emergency Management Agency** 

Phone: (401) 946-9996

See Regional Resources for additional listings.

#### **WASTE REDUCTION & REUSE RESOURCES**

See Regional Resources for listings.

#### **VERMONT**

#### **PRIMARY RESOURCES**

<u>Vermont Department of Environmental Conservation, Environmental Assistance Office (EAO)</u> helps Vermonters follow environmental regulations, reduce impacts to human health and the environment, and increase sustainability. We offer permit assistance to Vermont businesses, municipalities, and homeowners, provide education and outreach on DEC regulations, and promote practices that reduce, eliminate, or prevent pollution at its source. EAO also administers business recognition programs such as the Vermont Green Business Program and the annual Governor's Awards for Environmental Excellence.



Ed Antczak, Assistance Office Program Manager

Phone: (802) 622-4111

<u>Vermont Department of Environmental Conservation (VT DEC) Solid Waste Program</u> maintains oversight of existing solid waste infrastructure, tracks waste generation and diversion rates, promotes more sustainable materials management practices, and develops statewide plans and policies for materials management.



Josh Kelly, Materials Management Section Chief

Phone: (802) 522-5897

#### **GRANT & LOAN FUNDING PROGRAMS**

The <u>Small Business Administration (SBA)</u> provides <u>financial assistance</u>. SBA's investment programs, business loan programs, disaster loan programs, and bonding for contractors help start, run, and grow businesses. There are offices throughout Vermont.

Vermont District Office Phone: (802) 828-4422

VT DEC Solid Waste Program periodically offers reuse and recycling grants for specific activities.

Josh Kelly, Materials Management Section Chief

Phone: (802) 522-5897

See Regional Resources for additional listings.

#### **TECHNICAL ASSISTANCE**

**Mercury Containing Lamps & Batteries Recycling** 

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote recycling market development. It offers individual technical assistance and support, as well as a <u>website</u> that has dozens of resources and documents useful to the reuse and recycling industries.

**Email** 

Phone: (802) 254-3636

<u>VT DEC's Environmental Assistance Office (EAO)</u> provides guidance to permit applicants and offers environmental compliance assistance to Vermont businesses and municipalities through educational workshops, sector-specific guidebooks, factsheets and on-site assistance. The EAO assists businesses, communities, schools, state agencies, and others to identify effective and economical ways to reduce waste at the source in order to avoid waste treatment and disposal costs and to safeguard human health and the environment.

Environmental Assistance Hotline: (800) 974-9559

<u>Web</u>

<u>Vermont Solid Waste Districts</u> provide technical assistance and offer a local supply of materials generated through collection programs.

The Vermont Legislature created the <u>Vermont Sustainable Jobs Fund (VSJF)</u> in 1995 to accelerate the development of Vermont's green economy. This is accomplished by providing early stage <u>grant funding</u>, <u>loans</u>, and <u>technical assistance</u> to entrepreneurs, businesses, farmers, networks and others interested in developing jobs and markets in the green economy.

The VSJF works to "accelerate sustainable economic development by providing business assistance, value chain facilitation, network development, and strategic planning in agriculture and food systems, forest products, waste management, renewable energy, and environmental technology sectors." Ellen Kahler, Executive Director

Phone: (802) 828-1260

See Regional Resources for additional listings.

#### **DISASTER DEBRIS MANAGEMENT**

<u>Vermont Emergency Management (VEM)</u> provides aid and support to Vermont's Local Emergency Management Directors, Local Emergency Planning Committees, Regional Planning Commissions, Community Emergency Response Teams, state agencies, and emergency response providers.

**Vermont Emergency Management Family Emergency Preparedness Workbook** 

See Regional Resources for additional listings.

#### **WASTE REDUCTION & REUSE RESOURCES**

<u>ReSource</u>. There are four retail storefronts. All ReSTORE shops take in and find new homes for gently used household goods, appliances, computers, electronics, furniture, and building materials.

WILLISTON	BURLINGTON	BARRE	HYDE PARK
Household Goods &	Household Goods &	Household Goods &	Household Goods &
<b>Building Material Store</b>	<b>Building Material Store</b>	<b>Building Material Store</b>	<b>Building Material Store</b>
329 Harvest Lane, Suite 200 Williston, VT 05495 Store: 802 857 4361 For Donation Pick-ups:	339 Pine Street Burlington, VT 05401 Store 802 846 4015 For Donation Pick-ups:	30 Granite Street Barre, VT 05641 802.477.7800	590 E Main Street Hyde Park, VT 05655 802.851.8333

#### **Vermont Buildings & General Services: Surplus Property**

<u>Vermont E-Cycles Program.</u> Vermont's <u>electronic waste law</u> bans the disposal of certain electronic devices and provides for convenient collection of computers, monitors, printers, computer peripherals, and televisions for consumers, charities, school districts, and small businesses that employ 10 or fewer individuals. The free Vermont E-Cycles electronic recycling program has collection locations located statewide and operate year-round. All computers, monitors, printers, computer peripherals and TVs - regardless of brand, age, or condition - are accepted for free recycling. Other electronic devices are also accepted at these locations; however, there may be a fee to dispose of those items.

Email Phone: (855) 63-CYCLE

#### **Vermont Solid Waste Districts**

#### **REGIONAL RESOURCES**

#### **Technical Assistance**

The <u>Northeast Recycling Council, Inc. (NERC)</u> is a non-profit organization that works to promote and support the recycling industry. It offers individual technical assistance, as well as a <u>website</u> that has dozens of resources and documents useful to the reuse, recycling, and composting industries.

<u>Email</u>

Phone: (802) 254-3636

<u>Green Suppliers Network</u> helps manufacturers and supply chains nationwide enhance competitiveness, reduce cost, and improve performance.

Established in 2003 by EPA and the U.S. Department of Commerce's National Institute of Standards and Technology Manufacturing Extension Partnership (NIST MEP), Green Suppliers Network was integrated into the E3 framework. As a result, participants in the Green Suppliers Network gained access to resources not previously available, and manufacturers wishing to target their supply chains and those located outside "E3 communities" can turn to the Network.

For each manufacturing facility, the Green Suppliers Network team conducts a customized technical assessment of production processes to help the manufacturer reduce waste and operate more efficiently. <u>Contact information</u>

<u>Service Corps of Retired Executives (SCORE)</u> is a non-profit association dedicated to entrepreneur education and the formation, growth, and success of small businesses nationwide. Working and retired executives and business owners donate their time and expertise as volunteer business counselors and provide confidential counseling and mentoring free of charge. Services include assistance with business plan preparation, financing, recordkeeping, and problem solving.

#### **Grants**

The <u>USDA Rural Development Program</u> offers many grant programs for business development:

- Business & Cooperative Grant Assistance
- Repowering Assistance Program (Section 9004)
- Rural Business Enterprise Grant (RBEG Program)
- Rural Energy for America Program Grants/Energy Audit and Renewable Energy Development Assist (REAP/EA/REDA)Section 9007
- Rural Economic Development Loan And Grant (REDLG)
- Rural Business Opportunity Grants (RBOG)
- Small Socially-Disadvantaged Producer Grant (SSDPG)
- Value-Added Producer Grants (VAPG)
- Rural Cooperative Development Grant Program (RCDG)
- Rural Business Investment Program (RBIP)

#### **Disaster Debris Management**

#### After the Disaster: A Guide for Residents & Small Businesses About Managing Debris Waste

This guide provides general information about recovery of premises, belongings, and other items, as well as recycling and proper disposal of debris following a disaster.

#### **American Red Cross**

Phone: (800) RED-CROSS [(800) 733-2767)], or (800) 257-7575 (Español)]

Check the website or telephone directory for local offices.

## **FEMA (Federal Emergency Management Administration)**

Phone: (800) 621-FEMA (3362) TTY: (800) 462-7585

#### Office of Disaster Assistance Small Business Administration

**Disaster Loans** 

Phone: (800) 659-2955 (TTY: 1-800-877-8339)

**Email** 

#### **Institute of Inspection, Cleaning and Restoration Certification (IICRC)**

Has a free hotline and website directory to find trained and certified professionals in your area. Phone: (800) 835-4624

# **Restoration Dry Cleaning Network**

To locate a professional dry cleaners or textile restoration service. Phone: (800) 520-CRDN (2736)

#### **Furniture Banks Across America**

The website provides a listing of Furniture Banks around the United States, including Connecticut.

<u>Used Building Materials Exchange (UBM) Index</u> is a free online worldwide exchange for those companies and individuals who buy, sell, or trade used building materials.

#### **DIRECTORY OF RECYCLING INDUSTRY TRADE ASSOCIATIONS**

- Ag Container Recycling Council (ACRC)
- Air & Waste Management Association (A&WMA)
- The Aluminum Association
- American Beverage Association (ABA)
- American Chemistry Council (ACC)
- American Coatings Association
- American Forest & Paper Association (AF&PA)
- American Foundry Society (AFS)
- American Iron & Steel Institute
- American Reusable Textile Association (ARTA)
- American Water Works Association (AWWA)
- Asphalt Recycling & Reclaiming Association (ARRA)
- Association of Battery Recyclers (ABR)
- Association of Home Appliance Manufacturers (AHAM)
- Association of Plastic Recyclers (APR)
- Automotive Recyclers Association (ARA)
- Biodegradable Products Institute (BPI)
- Building Materials Reuse Association (BMRA)
- California Resource Recovery Association (CRRA)
- Call2Recycle
- Can Manufacturers Institute
- CARE Carpet America Recovery Effort

- Carton Council of North America
- Cement Kiln Recycling Coalition (CKRC)
- Construction & Demolition Recycling Association (CDRA)
- Container Recycling Institute (CRI)
- Council for Textile Recycling (CTR)
- EPS Industry Alliance
- Fair Trade Recycling (WR3A)
- Fibre Box Association
- Food Waste Reduction Alliance (FWRA)
- Foodservice Packaging Institute
- Glass Manufacturing Industry Council (GMIC)
- Glass Packaging Institute (GPI)
- Global Green USA
- Institute of Scrap Recycling Industries (ISRI)
- International Bottled Water Association (IBWA)
- Mattress Recycling Council
- National Asphalt Pavement Association (NAPA)
- National Association for PET Container Resources (NAPCOR)
- National Association Supply Co-Operative (NASCO-OP)
- National Electrical Manufacturers Association (NEMA)
- National Renderers Association
- National Waste & Recycling Association (NWRA)
- National Wooden Pallet & Container Association (NWPCA)
- New York State Association for Reduction, Reuse & Recycling, Inc. (NYSAR3)

- NORA: An Association of Responsible Recyclers
- North American Hazardous Materials Management Association (NAHMMA)
- North East Biosolids & Residuals Association (NEBRA)
- Northeast Organic Farming Association (NOFA)
- Northeast Resource Recovery Association (NRRA)
- Ontario Automotive Recyclers Association (OARA)
- Ontario Tire Stewardship (OTS)
- Ontario Waste Management Association (OWMA)
- Organic Trade Association (OTA)
- PaintCare
- Paper Recycling Coalition
- Portable Rechargeable Battery Association (PRBA)
- Professional Recyclers of Pennsylvania (PROP)
- Recycle Florida Today
- The Recycling Association
- Resource Association
- Reusable Industrial Packaging Association (RIPA)
- Reusable Packaging Association (RPA)
- Reuse Alliance
- U.S. Tire Manufacturers Association
- Rubber Pavements Association (RPA)
- Secondary Materials And Recycled Textiles (SMART) Association
- Solid Waste Association of North America (SWANA)

- Southeast Recycling Development Council (SERDC)
- SPI: The Plastics Industry Trade Association
- Steel Recycling Institute
- Stewardship Ontario
- Textile Recycling Association (TRA)
- Tire Industry Association (TIA)
- <u>Tire Retread & Repair Information Bureau (TRIB)</u>
- <u>US Composting Council</u>
- <u>Vinyl Institute</u>
- WasteCap Resource Solutions
- WateReuse
- Wood Recyclers' Association (WRA)